

## **Public Assistance Tools:**

- Resource/Organization:** GovBenefits.gov: Your Benefits Connection  
**Phone:** (800) 333-4636  
**URL:** <http://govbenefits.gov/govbenefits/index.jhtml>  
<http://govbenefits.gov/es/govbenefits/index.jhtml?locale=es>  
**Description:** This federally sponsored site makes it easy to determine which public benefits fit a particular situation, and describe eligibility rules for each. Visitors can search for information by topic, life situation or keyword. The site also gives access to each of the state's programs and contact information.
- Language(s):** English, Spanish  
**Audiences:** Individuals and families, Service Providers, General
- Resource/Organization:** United Way First Call for Help  
**Phone:** 2-1-1  
**URL:** <http://www.211.org/>  
**Description:** Three quick digits on your phone can bring you swift assistance from United Way. The helpline provides information and referrals on these types of services: basic human needs, mental and physical health, employment support, and support for older and disabled persons, as well as providing the opportunity to volunteer.
- Language(s):** Site English, Services in English/Spanish  
**Audiences:** Individuals and Families, Service Providers, General
- Resource/Organization:** Nutrition Assistance Programs  
**Phone:** (703) 305-2062 (National Office)  
**URL:** <http://www.fns.usda.gov/fns/default.htm>  
<http://www.fns.usda.gov/fns/sp-default.htm>  
**Description:** The United States Department of Agriculture Food and Nutrition Service agency sponsors this bilingual site. It details each of the nutrition programs available, and provides nutritional education and other resource materials.
- Language(s):** English, Spanish
- Resource/Organization:** Insure Kids Now!  
**Phone:** (877) 543-7669  
**URL:** <http://www.insurekidsnow.gov/index.htm>  
<http://www.insurekidsnow.gov/espanol/index.htm>  
**Description:** Either visit online or call the toll-free number to locate each state-administered, government health program for children. Each plan is either free or

**Language(s):** low-cost, depending upon parent resources.  
 English, Spanish  
**Audiences:** Immigrants, Service Providers, General

**Resource/Organization:** Medicare  
**Phone:** (800) 633-4227  
**URL:** <http://www.medicare.gov/>  
<http://www.medicare.gov/Spanish/Overview.asp>  
**Description:** The site covers such topics as Medicare plans, billing, appeals, prescription plans, etc. You may also locate local resources either online or by calling the toll-free number.

**Language(s):** English, Spanish overview  
**Audiences:** Service providers, General

**Resource/Organization:** Medicaid  
**Phone:** (877) 267-2323  
**URL:** <http://www.cms.hhs.gov/home/medicaid.asp>  
**Description:** The Medicaid site is quite descriptive and comprehensive, though all in English. The toll-free number also provides information in English.

**Language(s):** English  
**Audiences:** Service Providers, General

**Resource/Organization:** Social Security Online  
**Phone:** (800) 772 - 1213  
**URL:** <http://www.ssa.gov/>  
<http://www.ssa.gov/espanol/>  
**Description:** From this location, visitors may learn about each Social Security program, including SSI and survivors' benefits. A toll-free number provides additional support.

**Language(s):** English, Spanish  
**Audiences:** Individuals and Families, General, Service Providers

**Resource/Organization:** Administration for Children and Families  
**Phone:** Multiple regional offices  
**URL:** <http://www.acf.hhs.gov/>  
**Description:** From this location, visitors may access pages that describe each of the public assistance programs administered through ACF (including energy assistance, child care, etc.).

**Language(s):** English, some Spanish services  
**Audiences:** Service Providers, General

**Resource/Organization:** Child Care Aware  
**Phone:** (800) 424-2246  
**URL:** <http://www.childcareaware.org/en/>  
<http://www.childcareaware.org/sp/>  
**Description:** This non-profit organization works to bring parents, and child care providers, the tools to meet child care needs.  
**Language(s):** English, Spanish  
**Audiences:** Parents, General

**Resource/Organization:** Catholic Charities  
**Phone:** (703) 549-1390  
**URL:** <http://www.catholiccharitiesusa.org/>  
**Description:** Catholic Charities operates a nation wide social service network, connecting families in need to public assistance in the forms of housing, health, food, etc. The site also offers news, advocacy, publications, and other resources.  
**Language(s):** Site English, Spanish services in some locations  
**Audiences:** Service Providers, General

**Resource/Organization:** National Immigration Law Center: Immigrants and Public Benefits  
**Phone:** (213) 639-3900  
**URL:** <http://www.nilc.org/immspbs/index.htm>  
**Description:** The NILC puts together a very useful page on immigrants and public benefits, organizing articles, analysis, eligibility tables, and other tools and resources.  
**Language(s):** English, some Spanish  
**Audiences:** Service Providers, Immigrants, General

### **General Resources:**

**Resource/Organization:** U.S. Commission on Civil Rights  
**Phone:** (202) 376-7700 National Headquarters  
800-552-6843 Complaint Referral Service  
**URL:** <http://www.usccr.gov/index.html>  
<http://www.usccr.gov/spanish/spanish.htm>  
**Description:** Investigates civil rights complaints, and distributes information on law and policies.  
**Language(s):** English, Spanish  
**Audiences:** Service Providers, General

**Resource/Organization:** American Civil Liberties Union (ACLU): Immigrants' Rights

**Phone:** Multiple local chapters

**URL:** <http://www.aclu.org/immigrants/>  
<http://www.aclu.org/immigrants/espanol/index.html>

**Description:** ACLU provides a page on immigrants' rights in both English and Spanish.

**Language(s):** English, Spanish

**Audiences:** General, Service Provider

  

**Resource/Organization:** National Immigration Law Center

**Phone:** (213) 639-3900

**URL:** <http://www.nilc.org/>

**Description:** The NILC provides an excellent set of tools and resources for service providers and advocates, with tools organized into: immigration, employment issues, public benefits, obtaining a driver's license, the Dream Act, etc. There are also online publications, important legal updates, and an e-newsletter to keep you informed.

**Language(s):** English

**Audiences:** Service Providers, Advocates, General

  

**Resource/Organization:** American Friends Service Committee (AFSC)

**Phone:** (215) 241-7000 National, multiple chapters

**URL:** <http://www.afsc.org/>

**Description:** AFSC locations can be found all across the U.S., as well as throughout the world. The site gives ready access to important news, sections on topics such as immigrant rights and economic justice, and access to all local programs.

**Language(s):** English site, some Spanish services

**Audiences:** Service Providers, Advocates, General

  

**Resource/Organization:** Immigrant Rights Network of Iowa and Nebraska (IRNIN)

**Phone:** (402) 689-4249 Nebraska  
(515) 237-5020

**URL:** <http://www.irnin.org/>

**Description:** IRNIN works directly with Iowan and Nebraskan immigrants, but also provides useful, bilingual news and documents on their Web site.

**Language(s):** English, some documents in Spanish

**Audiences:** Service Providers, Immigrants, Advocates

**Resource/Organization:** Consumer Action Website: Federal Citizen Information Center  
**Phone:** (800) FED-INFO  
(888) 878-3256 (Spanish publications)  
**URL:** <http://www.consumeraction.gov/>  
**Description:** This online, federal resource gives many tools and detailed information for consumers, in a wide variety of areas: housing, employment, education, health, etc.  
**Language(s):** Site in English and Spanish  
**Audiences:** General, Service Providers

**Resource/Organization:** Consumer @ction  
**URL:** <http://www.consumer-action.org/English/index.php>  
<http://www.consumer-action.org/Spanish/index.php>  
**Description:** Founded in San Francisco, this non-profit now supports consumers nationwide, with information and resources on multiple topics, such as: housing, employment, transportation, immigration, health, etc.  
**Language(s):** English, Spanish, Chinese, Korean, Russian, Vietnamese  
**Audiences:** Consumers, General

**Resource/Organization:** League of United Latin American Citizens  
**Phone:** (202) 833-6130  
**URL:** <http://www.lulac.org/>  
**Description:** LULAC works for rights in employment, health, education and civil rights.  
**Language(s):** English, some resources in Spanish  
**Audiences:** Service Providers, General

**Resource/Organization:** National Council of La Raza  
**Phone:** (202) 785-1670, and multiple local chapters  
**URL:** <http://www.nclr.org/>  
**Description:** NCLR works through both advocacy and local supports to “improve opportunities for Hispanic Americans.” Includes work in the areas of education, assets/investments, civil rights, employment and health.  
**Language(s):** English, some documents in Spanish  
**Audiences:** Service Providers, General

**Resource/Organization:** National Immigration Forum  
**Phone:** (202) 347-0040  
**URL:** <http://www.immigrationforum.org/>

**Description:** As well as breaking immigration news, the National Immigration Forum works through advocacy and public education to uphold the belief that “immigrants are America.” A helpful “community resources” section provides useful tools.

**Language(s):** Mostly English, some tools/resources in multiple languages

**Audiences:** Service Providers, General

**Resource/Organization:** Mexican American Legal Defense and Educational Fund (MALDEF)

**Phone:** Multiple regional offices

**URL:** <http://www.maldef.org/index.cfm>

**Description:** MALDEF focuses on the areas of employment, immigration, education, political access, language, and equity. It provides tools, resources, leadership programs, etc.

**Language(s):** English, some resources in Spanish

**Audiences:** Service Providers, General

**Resource/Organization:** National Network for Immigrant and Refugee Rights

**Phone:** 510-465-1984, and multiple local chapters

**URL:** <http://www.nnirr.org/>

**Description:** The NNIRR furnishes advocacy and immigration support, both online and through multiple local chapters.

**Language(s):** English

**Audiences:** Service Providers, General

**Resource/Organization:** American Immigration Lawyers Association

**Phone:** (202) 216-2400  
(800) 954-0254 Attorney Referral Service

**URL:** <http://www.aila.org/>  
<http://www.aila.org/content/default.aspx?bc=9904>

**Description:** AILA is useful to more than just attorneys: it provides news and updates on recent cases, access to advocacy, publications and other resources. Also features a toll-free lawyer referral service.

**Language(s):** English, some Spanish

**Audiences:** Service Providers, General

**Resource/Organization:** Resource Center of the Americas

**Phone:** (612) 276-0788

**URL:** <http://www.americas.org/>

**Description:** Resource Center of the Americas supplies

news, advocacy efforts, and other information. An online bookstore provides access to hundreds of resources for bilingual and/or Spanish books and other materials.

***Language(s):***

English, Spanish

***Audiences:***

Service Providers, General

***Resource/Organization:***

Immigration Law Portal

***Phone:***

(212) 545-0869 (fax)

***URL:***

<http://www.ilw.com/>

<http://www.ilw.com/forms/>

***Description:***

Though primarily intended for law professionals, this resource gives ready access to immigration law forms, information, news and other tools.

***Language(s):***

English, Spanish, Chinese, Korean, Russian, Vietnamese

***Audiences:***

Immigration law professionals, Service Providers, General